

## Monthly Status Report for Complaints of October 2024

### Complaints received directly:

Complaint against	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Depository	14	152	160	6	0
DPs	237	334	485	86	0
RTAs/Issuers	10	21	25	6	0
<b>Total</b>	<b>261</b>	<b>507</b>	<b>670</b>	<b>98</b>	<b>0</b>

### Complaints referred by SEBI:

Complaint againsts	Grievance pending at beginning of month	Grievance received during the month	Grievance resolved during the month	Grievance pending at the end of month	Grievance pending for more than 21 days
Complaints referred by SEBI against DP	42	166	148	60	1
Complaints referred by SEBI against RTA	0	0	0	0	0
<b>Total</b>	<b>42</b>	<b>166</b>	<b>148</b>	<b>60</b>	<b>1</b>

**Nature of Complaints Received:**

<b>Nature of Complaints Received with regard to</b>	<b>Pending at the beginning of the month</b>	<b>Received during the month</b>	<b>Resolved during the month</b>	<b>Pending at the end of the month</b>	<b>No. of complaints pending for more than 21 Days</b>
Account Opening Related (I)	13	25	24	14	0
Demat / Remat Related (II)	9	12	12	9	0
Transaction Statement Related (III)	9	8	14	3	0
Improper Service Related (IV)	80	143	193	30	0
Charges Related (V)	6	26	23	9	0
Delivery Instruction Related (DIS) (VI)	9	13	18	4	1
Closure (VII)	49	75	105	19	0
Manipulation / Unauthorised Action (VIII)	13	13	16	10	0
Company / RTA Related (IX)	6	31	33	4	0
Others (X)	109	327	380	56	0
<b>Total</b>	<b>303</b>	<b>673</b>	<b>818</b>	<b>158</b>	<b>1</b>